Facility Directive



Title: Pre- Service and In- Service Training	Facility Directive Number: DPDS- 030-0001
Related MD Statute and Regulations: Senate Bill 703, Article 41, Section 70B, Annotated Code of Maryland; COMAR: 12.04.01.00; 12.04.01.12; 12.04.01.17; 12.10.01.07	Supersedes: CREG-030-0001 titled In-Service Training and issued on March 24, 2015
Related ACA Standards: 1-CORE-7B-02; 1-CORE -7B-03; 1-CORE -7B-04;1-CORE -7B-05	Responsible Authority: Authority: BCBIC Warden BODG Warden
Related MCCS Standards: .01D; .01F; .02D; .02E	Effective Date: April 30, 2015
Related Department of Public Safety and Correctional Services Directives: Responsibilities of Institutional Training Managers	Number of Pages: 6

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.01 Purpose.

This directive establishes procedures to ensure compliance with the established training requirements for the Division of Pretrial Detention and Services Personnel.

.02 Scope.

- A. This directive is applicable to both:
 - (1) Correctional; and
 - (2) Civilian employees of DPDS.
- B. This directive is applicable to the Division of Pretrial Detention and Services (DPDS), excluding Chesapeake Detention Facility and Division of Parole and Probation:

- (1) Baltimore Central Booking and Intake Center, (BCBIC);
- (2) Baltimore City Detention Center, (BCDC); and
- (3) Baltimore Pre-Release Unit, (BPRU).

.03 Policy.

- A. It is the policy of the Division of Pretrial Detention and Services that facility training units shall provide documented pre-service and annual in-service training as modelled by the Maryland Police and Training Commission (PCTC), the American Correctional Association (ACA), and the Maryland Commission on Correctional Standards (MCCS).
- B. A qualified individual coordinates the staff development and training program. This person has specialized training for that position. Full-time training personnel completes at least a 40-hour training-for-trainers course. The training plan is reviewed annually.
- C. "In each subsequent year of employment, correctional officers receive documented inservice training in critical areas of the operation." (1-CORE-7B-05).

.04 Definitions.

There is no definition necessary for this directive.

.05 Responsibility.

The Warden shall ensure the provision of required training as:

- A. Pre-Service Training
 - (1) Centralized Hiring Unit staff shall instruct new employees to report to the DPDS Training Lieutenant, for pre-service orientation on their first work day.
 - (a) "Prior to assuming duties, each employee is provided with orientation which may include:
 - (i) Working conditions;
 - (ii) Code of ethics;
 - (iii) Personnel policy manual;
 - (iv) Employees rights and responsibilities;
 - (v) Overview of the Criminal Justice System;
 - (vi) Tour of the facility;

- (vii) Facility goals and objectives;
- (viii) Facility organizations;
- (vix) Personnel policies; and
- (x) Program review" (1-CORE-7B-02).
- (2) The Facility's Training Lieutenant shall ensure that:
 - (a) Before attending academy training, the newly hired correctional employees shall receive:
 - (i) An eight (8) hour pre-service overview of the curriculum approved by the Maryland Police and Correctional Training Commission (MPCTC).
 - (ii) Twenty-one (21) hours of field training consisting of observation and familiarization.
 - (b) Required Maryland Correctional Training Commission:
 - (i) Following completion of the pre-service orientation program, employees who meet the definition of a Correctional Officer, Classification Counselor or Facility Support Staff as prescribed by Article 41, Section 7B, Annotated Code of Maryland shall attend and successfully complete a PCTC approved Entrance level training Program.
 - (ii) Satisfactory completion shall occur before the employee is removed from probationary status;
 - (iii) Entrance level training is completed within the first year of employment;
 - (iv) "Prior to assuming duties, all correctional officers receiving training in the facility under the supervision of qualified officer. Training may include:
 - Facility policies and procedures
 - Suicide prevention
 - Use of force
 - Report writing
 - Inmate rules and regulations
 - Key control

- Emergency plans and procedures
- Cultural diversity
- Communication skills
- <u>Cardiopulmonary resuscitation (CPR/First Aid)</u>
- Sexual misconduct" (1-CORE -7B-04).
- (c) Documentation of Field Training is maintained in the individual employee's training file and shall include, but not be limited to:
 - (i) Field Training Officer (FTO) Module Performance Checklist;
 - (ii) Uniform Inspections; and
 - (iii) Supervisory Assessments on a weekly basis.
- B. In-Service Training and Staff Awareness.
 - (1) The professional, support, clerical and health care employees, including contractors, receive continuing annual training, which include:
 - (a) Security Procedures and regulations
 - (b) Supervision of inmates
 - (c) Signs of suicide risk
 - (d) Suicide risk
 - (e) Suicide precautions
 - (f) Use of force regulations and tactics
 - (g) Report writing
 - (h) <u>Inmate rules and regulations</u>
 - (i) Key control
 - (j) Rights and responsibilities of inmates
 - (k) Safety procedures

- (l) All emergency plans and procedures
- (m) Interpersonal relations
- (n) Social/cultural lifestyles of the inmate population
- (o) <u>Cultural diversity</u>
- (p) CPR/First-aid
- (q) Counseling techniques
- (r) <u>Sexual harassment/sexual misconduct awareness</u>
- (s) <u>Purpose</u>, goals policies, and procedures for the Facility and parent agency
- (t) Security and contraband regulations
- (u) Appropriate conduct with inmates
- (v) Responsibilities and rights of employees
- (w) Universal precautions
- (x) Occupational exposure
- (y) Personal protective equipment
- (z) Bio-hazardous waste disposal
- (aa) Overview of the correctional field" (1-CORE-7B-03).
- (2) Curriculum approved by the MPCTC; and
- (3) Documentation of training:
 - (i) Maintained in the individual's training file; and
 - (ii) Documented in the Skills Manager Database (SMD) per protocol.
- C. The weapons training and re-qualification classes are based on standards mandated by the Code of Maryland Regulations, (COMAR).
- .06 Attachment.

Appendix A - Training Record Form.

.07 History.

- A. This directive replaces CREG-030-0001, titled Pre- Service and In-Service Training, issued on March 24, 2015.
- B. This directive supersedes provisions of other existing Facilities' communication with which it becomes in conflict.

.08 Distribution.

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DIVISION OF PRETRIAL DETENTION AND SERVICES TRAINING RECORD FORM

Appendix A

Subject:		Date:				
Instructor:						
Type of Training:		Pre-Service Orien	tation			
Employees Receiving Training:						
Name (print)	Dept./Classificatio	Social Security n Number	Signature			

Name (print)	Dept./Classification	Social Security Number	Signature
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