



OFFICIAL NOTICE

USING THE PHONE SYSTEM

Phone List

You can only place calls to telephone numbers on your phone list. Please read and understand the following information:

- You may have up to ten (10) telephone numbers on your phone list.
- You will have the ability to change your phone list during a change period, occurring every 90 days (or every 30 days in Baltimore and DRCF facilities).
- Follow the Auto Enrollment IVR instructions during your change period to update your phone list.
- Maryland attorney telephone numbers are in the Viapath telephone database, and will not be added to telephone lists. Calls will continue to all in-state attorney number. It is your responsibility to identify all out-of-state attorneys you may be calling, and notify the appropriate DOC staff.

All requests or complaints need to be submitted to Viapath via the Phone Discrepancy Form.