Secretary's Directive Title: Secretary's Directive Number: **Multi-Functional Network Printers** ADM.020.0024 - New Related MD Statute/Regulations: Supersedes: N/A N/A Authorized By: Related ACA and MCCS Standards: N/A Deputy Secretary for **Chief Information Officer** Administration **Related Directives: Issued Date: January 18, 2019** tephen T. Moyer Effective Date: January 18, 2019 Secretary Variance: Each managing official shall issue a facility Number of Pages: 3 directive necessary to implement and comply with this directive.

.01 Purpose.

The purpose of this policy is to implement a uniform and consistent approach to the allocation, access, and usage of multi-functional network printers within DPSCS offices and facilities for Departmental business purposes.

.02 Scope.

This directive applies to all Units of the Department.

.03 Policy.

- **A.** This directive establishes policy and procedures for the procurement and implementation of multifunctional network printers as a general replacement for personal desktop and network printers.
- **B.** It is the policy of the Department to, through the gradual process of attrition:
 - (1) Reduce the current number and future use of personal desktop and network printers;
 - (2) Reduce the volume of printed and photocopied material without harm to the business processes of the DPSCS;
 - (3) Reduce spending on printing and copying through the provision of print management solutions; and
 - (4) Continue to promote the use of recycled paper and environmentally friendly printing processes resulting in overall energy savings.

.04 Definitions.

A. In this directive, the following terms have the meanings indicated.

B. Terms Defined.

- (1) Units of the Department.
 - (a) "Units of the Department" has the meaning stated in Correctional Services Article, § 2-201, Annotated Code of Maryland; and
 - (b) Includes any other unit declared by the Secretary to be part of the Department.
- (2) "Multi-functional network printer (MFP)" means a device that consolidates the functionality of a printer, copier, scanner and fax into one machine and that operates on the DPSCS network.
- (3) "Personal printer" means a desktop or network printer that:
 - (a) Does not function as anything other than a printer;
 - (b) Is used by a single employee and is not connected to the DPSCS network; or
 - (c) Was not purchased by the DPSCS.

.05 Responsibility/Procedures.

- **A.** The Information Technology and Communications Division (ITCD) is responsible for:
 - (1) Providing an approved list of MFP models that may be ordered using the current DPSCS procurement method;
 - (2) Coordinating with all Units of the Department to identify suitable office and facility locations for MFP placement;
 - (3) Establishing and maintaining the network connectivity of an MFP; and
 - (4) Providing instructions on how to use an MFP's secure email and print features.

B. Purchasing Printers.

- (1) When purchasing a printer, a Unit of the Department must:
 - (a) Follow current DPSCS and State procurement procedures;
 - (b) Receive approval from the ITCD, Chief Information Officer (CIO) prior to making the purchase; and
 - (c) If requesting a personal printer, provide justification for the increased cost of supplies, maintenance, and ITCD support.
- (2) Employees are prohibited from installing on Departmental computers, any unauthorized personal printers or print devices that were not purchased by DPSCS.

C. Maintenance.

- (1) ITCD will provide for the maintenance and repair of MFPs and approved personal printers.
- (2) Once a unit has an MFP installed, ITCD will no longer perform maintenance or repairs for personal printers that were not approved under the guidelines established in § .05B or subsequently approved by the CIO; and
- (3) When an unapproved personal printer becomes inoperable, it will be disposed of using the Department of General Services disposal of technology equipment procedures.

.06 Attachments.

None

.07 History.

This directive supersedes provisions of any other prior existing communication with which it may be in conflict.

.08 Distribution.

A – Facility/Agency/Unit Reference Copy

B – All Employees